

Member Portal Step-by-Step Guide

As of August 1, 2017, the BPA Member Portal will have live updates to your benefits. Your BPA Member Portal experience will allow access to your claims, eligibility, and benefits in real time.

Follow these steps to easily access your upgraded portal.



Click on the **Register** button, follow the steps to register and you will have access to your new member account.



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After registering with your member identification number from your **ID card**, you can create your new **username** and **password** and start exploring BPA's real time Member Portal.

Need a helping hand? Not a problem. If you need assistance accessing your account, please contact BPA Customer Service at 800.277.8973, select option 1, Monday – Friday, 8:15 a.m. – 5:00 p.m. EST.

